

## How to Activate Inactive Affiliates

One of the single most frustrating things you can do as an online entrepreneur is to put in the effort to recruit affiliates...only to have them do nothing. Today, I'll show you how to activate your inactive affiliates.



I received an email recently from a guy who has over 1,000 affiliates for his product. That's great!

But...only 42 of them have ever made a sale. 42. Less than 4%. Yikes!

So his question was, of course: *How do I activate these inactive affiliates?*

This question ultimate has TWO answers, as it very much depends on whether your program is evergreen or you are doing a limited time launch. In part one today, I'll address it from a launch standpoint. In part two, I share some strategies for evergreen. [Click here to read Part Two.](#)

### WHY You Need to Activate Inactive Affiliates

The reasons why you should do this might seem obvious, but I know a lot of people who don't do it on purpose. They just assume the effort is not worth it.

They think that if someone signs up and doesn't promote, it must be because the affiliate changed their mind or it's not a good fit. Or maybe they are just lazy or are spying on them.

Sure, you'll find some examples of that, but most of the time, it's just because they got busy. They got busy with other work-related tasks. They got busy with their kids. They got sick. In other words, life got in the way.

*And all they need is a gentle reminder.*

When they come back from whatever kept them from promoting, they have a mound of email, calls to return, posts to write, and videos to record. They aren't thinking about you. No offense, but it's just not high on their priority list.

But that gentle reminder gets them back on track and fired up again.

That's all it takes with most people.

Often all it takes to activate inactive affiliates is a gentle reminder.

### Results of Our Activation Campaigns

Before I show you the WHO, HOW, WHEN, and WHAT of an activation effort, let me share some of the results from past campaigns.

#### **Shutterfly/Tiny Prints**



In the Shutterfly/Tiny Prints program in late 2013, we had *more than 15,000 inactive affiliates*.

With one push that lasted less than a week, we were able to activate nearly 1,400 of them, who produced more than \$430,000 in additional revenue just in the next year.

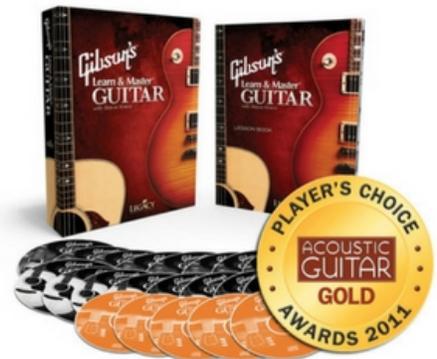
**Michael Hyatt**



With Michael Hyatt's 5 Days to Your Best Year Ever affiliate launch in 2016, we had 944 affiliates who had not sent traffic after the first week.

Three days later, 291 of them were sending traffic. In total, they produced more than \$104,000 in sales. Both of those numbers continued to grow throughout the launch.

### Learn & Master Guitar



One of my favorite activation campaigns was also one of my very first. Many years ago, I ran the affiliate program for Learn & Master Guitar. When I took over, there were 704 inactive affiliates. Most of them had been a part of the program for more than a year and were considered dormant.

Within a month, however, we had activated 261 of them! And combined, they helped the affiliate program grow from \$2.2M a year to more than \$6M within a year.

Of the top 10 affiliates by year's end, 4 of them were from that group of inactivate affiliates, including 2 of the top 3.

In short, when done right, this absolutely works!

## WHO is Considered Inactive in a Launch?

We consider an inactive affiliate to be anyone with less than 3 hits or 1 optin by day five.

Why 3 and 1? Because most people with only 1-3 hits or only 1 optin were just testing.

That number doesn't change throughout the launch. Below I show you when we reach out to them.

Sometimes, we'll raise that 3 to a slightly higher number to hit some of the people who might be "active" but really all they've done is send a tweet.

Depending on the system you use, a simple traffic report will show you exactly who is inactive.

**IMPORTANT NOTE:** You may have to compare it to your master list as some systems don't show who has sent zero hits. We use Excel to run a dedupe to show us all the affiliates with zero hits and then add the ones with 1-3 hits. It takes a little time, but it's worth it.

In part two of this post, I show you who is considered inactive in an evergreen campaign. [Click Here to read Part Two.](#)

## WHEN to Reach Out to Inactive Affiliates

The typical [Product Launch Formula-style launch](#) lasts 14-21 days, with 17.2 days being the average. Typically that looks something like this:



We want to reach out a day or two after the second piece of Pre-Launch Content. This gives them plenty of time to get active, but doesn't wait too long. You want to balance being proactive and being annoying.

Here's what a recent activation campaign looked like in a 17 day launch:



That allowed us to reach out three times, which was a good balance between getting results and getting on their nerves.

Make sure you reach out at least twice, possibly three times, but space them out a few days apart. And don't worry too much about the being annoying part...it's not like they can send you less traffic.

### HOW to Reach Out to Inactive Affiliates

The HOW is very simple...you use any means necessary. Email, text, Voxer, Skype, phone, social media, smoke signals, carrier pigeons...whatever you can think of.

We typically use email for most affiliates, but if we know other information, we'll use that to reach out as well.

The key is to, over time, learn their preferred method of communication. If they prefer text, stick to text. If they like chatting on Skype, you can accomplish a lot more with a quick Skype message than you can with an email.

This is one of the reasons we love using [Contactually](#). It allows us to keep tabs on everyone's preferred methods of communication and store all of their contact information in one place. If you have more than 100 affiliates, it's a must-have tool.

You can [try Contactually FREE](#) for 14 days – [Click here to get your free trial](#) and start keeping better tabs on your network.

### WHAT You Should Send Inactive Affiliates

I'm about to share one of the *most effective emails I've ever used to active affiliates*. With a larger program, 95% of your communication is going to be via email, so we'll focus on that here.

This was an email we used during Jeff Goins' Tribe Writers affiliate launch last year.

It was sent on day five of the launch to every affiliate with 3 or less hits and 1 or less optins.

SUBJECT: Everything ok, ?

====BODY====

Hey ,

Just checking to make sure everything was ok.

I had you down to support Jeff's Tribe Writers launch but haven't seen any activity yet.

There is still PLENTY of time to join in. The launch is going amazingly well, but it's not too late for you to get started.

Let me know how I can help. That's what I am here for!

All the best,

Matt

====END BODY====

This email has five elements:

1. It grabs their attention

*Everything ok, ?* definitely stands out in their inbox.

2. It reminds them of a commitment

As Robert Cialdini reminds us in [his book Influence](#) (MUST READ!), almost nothing is as powerful as the principle of commitment.

We have a natural desire to do what we said we would do.

I make sure to remind them of their commitment.

**NOTE:** Many people have asked...is this a bit of a guilt trip? Yep, sure is. But it also has results that will make them a lot of money, so there.

3. It encourages them

Twice I say that there is still time.

By day five, some people might think it's too late to join in, but I make sure to tell them otherwise.

#### 4. It has social proof

People want to be a part of something successful.

I make sure to point out that things are going great and I want them to be a part of it.

#### 5. It offers help

Make sure you are clear that you are there to answer questions and hold their hand if needed.

Be sure to read part two for evergreen campaigns. [Click Here to read Part Two](#).

#### More Affiliate Activation Emails

This was just one of *many* successful activation emails I've used over the years.

I've sent more than 300 different versions of activation emails in my decade-plus of affiliate management. Along the way, I cataloged the BEST performers. And for the first time ever, I'm making them available to the public!

You can get ALL of my best activation email templates by [clicking here](#).